



**Bayou Macon Water System, Inc.**  
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March 6, 2024

Dear Valued Homeowner,

The Bayou Macon Water System Board Meeting was held on February 27, 2024. One of the topics on our agenda was renters. Included is that section of the minutes:

Renters – discussion started with the intent to raise the deposit. As a result of the discussion, a new policy of requiring the homeowner to be responsible for the water bill. How they want to charge their customer is their decision. Often, a renter will vacate the property and the system is left with charges due above the \$75.00 deposit. It is a hardship for the system to keep most renters accountable and current. Effective immediately and potentially grandfathered in for problem customers, homeowners will become responsible for the water bill. Letters will be sent out ASAP. Paula made a motion to accept, Shevon 2<sup>nd</sup>.

If you have a current renter and they are paying their bills on time, we can leave them as they are. If we have a problem renter, you will receive notification that the bill is now your responsibility. ***Should a renter vacate your property and owe more than is covered by their deposit, that amount will be passed on to you.*** Going forward with that account, it will be your responsibility. Remember to build that cost into your monthly rental charge.

Should you proactively decide to move forward with your current renters, just let the office know and we will change the billing address. If you need a customer history email, text, or call the office.

The system currently has more renters that it has ever had. We do not have the staffing to effectively manage your renter(s).

Let me know if you have any questions. Your cooperation is appreciated.

Sincerely,

Handwritten signature of Darren Green.

Darren Green  
President