



Bayou
Macon
Water
System, Inc.

GENERAL INFORMATION

Office Hours:
Monday through Thursday
9:00 AM to 1:00 PM

Phone
318.878.2111

After Hours *EMERGENCY ONLY*
318.381.9615

Mailing Address
PO Box 545, Delhi, LA 71232

Physical Address
140 Hwy 577 N, Waverly

Community Action Partnership

I have had some members receive aid with their water bill through Delta Community Action Association. I do NOT know their requirements. If you are having issues with utility bills the number is 318.574.2130. Web Address: <http://www.lsndc.org/>

Board Members:

Darren Green, President – 318.282.6676
Paula Skipper, VP – 318.801.4689
Shelly Crawford – 318.488.1028
Casandra Ritter – 318.953.4285

ATTENTION ALL MEMBERS

Consumer Confidence Report (CCR) attached.

Please call us and report low pressure.

We appreciate *any* calls reporting low pressure or no water.

Also, unusual standing or moving water on the route to, or near your home or business.

Unreported issues = rate increases.

Late Charge

We are charging **\$10.00 + 10% for late charges**. Make sure your payments are mailed in time to get here before the 15th and that you pay from the current bill and in full. Also, there is a \$25.00 reconnect fee if you get disconnected.

Customers who need assistance *must* call the office Monday through Thursday 9:00 to 1:00 *BEFORE* your bill is past due. Once late charges hit – they will not be removed.

Please remember – the water we ***need and enjoy*** is purchased from other sources – those bills and all other bills associated with providing clean water to your homes and businesses will continue.

A LARGE BILL MAY BE DUE TO A LEAK

and loss of water can be hard to detect. Some are bathroom leaks seeping into septic tanks. Some follow pipes or cracks in rocks and do not surface for several feet. The commode hanging is a very common cause and much water can be lost before being detected.

FINDING LEAKS- If

you suspect a leak, make sure everything is turned off in inside and outside. If the meter is still running, you have a leak. ***Any water passing through the meter is your responsibility.***

AS LONG AS the account is in your name you are responsible. When you move, notify the water system office as soon as possible!!

Call *BEFORE* you Dig!!!



Be kind to your meter reader / water tester - **METERS MUST BE ACCESSIBLE TO WATER DISTRICT PERSONNEL.** While we know you can't control snakes and spiders - you could be charged when a meter is inaccessible by a fence, dogs, locked gates, debris, etc. The meter and surrounding area must be kept clean.